

Volunteer Impact Survey

Volunteer Impact

Richard House Children's Hospice relies on you, as a volunteer, to help us provide the high quality service we believe is vital for children and young people in East London with life-threatening and life-limiting conditions.

That is why we want to know how well we are doing at providing you the volunteer experience you deserve.

The Volunteer Impact Survey, will take a few minutes of your time and really help us to help you, help ensure we are doing everything we can to support you and ultimately provide the positive experiences now, that will become the positive experiences for the future, Richard House's core purpose.

Please be as honest as you can as your feedback will help us make our volunteering programme the best it can be.

Volunteer Impact

What volunteering activities are you involved with at Richard House?

Tick as many as you are involved with.

- | | | |
|---|---|--|
| <input type="checkbox"/> Charity Shop Team Member | <input type="checkbox"/> Maintenance | <input type="checkbox"/> Sibling Support Volunteer |
| <input type="checkbox"/> Community and Corporate Events Volunteer | <input type="checkbox"/> Office/Admin | <input type="checkbox"/> Trust Fundraising Research Internship |
| <input type="checkbox"/> Community Fundraiser | <input type="checkbox"/> Play Assistant | <input type="checkbox"/> Van Driver |
| <input type="checkbox"/> Community Liaison Volunteer | <input type="checkbox"/> Photographer | <input type="checkbox"/> Volunteer Coordinator |
| <input type="checkbox"/> Gardening | <input type="checkbox"/> Receptionist | <input type="checkbox"/> Young Adult Group |
| <input type="checkbox"/> Journalist | <input type="checkbox"/> Richard House Ambassador | |

Other (please specify)

How long have you been volunteering with Richard House?

Select one option.

- | | | |
|--|----------------------------------|--|
| <input type="radio"/> Less than one year | <input type="radio"/> 3-5 years | <input type="radio"/> 11 years or more |
| <input type="radio"/> 1-2 years | <input type="radio"/> 6-10 years | |

Other (please specify)

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How often do you volunteer with this for Richard House?

Select the option that is most similar to how you volunteer.

- One day a week or more A couple of times a year Once only
 One or two days a month Very occasionally

Knowledge of Richard House

How well do you feel you understand the work and services of Richard House Children's Service?

Select one option.

- I have a good understanding I'm not so sure
 I have a rough idea I don't really know

Access

Below are listed some of the things that people have access to as volunteers. How satisfied are you with your access to the following things?

Please tick the box that applies to you.

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Not relevant
Access to training courses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to social events with other volunteers and/or staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to support for your volunteering	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Impact on You

Volunteer Impact Survey

Listed below are some of the ways that people gain personally from being a volunteer. Have any of the following increased or decreased for you? Please tick the box that applies to you.

	Increased greatly	Increased	Stayed the same	Decreased	Decreased greatly	Not relevant
My personal development (e.g. confidence, self-esteem, self-management)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My skills-base (e.g. from teamwork through to computer literacy)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My general health and well-being	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Cultural Benefits

Volunteering can impact on people's sense of cultural identity in a number of ways. Please tick the box that summarises how much the following have increased or decreased for you.

	Increased greatly	Increased	Stayed the same	Decreased	Decreased greatly	Not relevant
My appreciation of other peoples' cultures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My participation in cultural, environmental or leisure activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Economic Benefits

Volunteering can affect some people economically, both in terms of what you might gain from volunteering, but also in terms of the costs of volunteering. Please tick the box that summarises how much you agree or disagree with the following statements:

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not relevant
I understand how to claim any expenses I incur as a volunteer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am encouraged by staff to claim my expenses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have access to free training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have increased my skills/employability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Social Benefits

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Below are listed some of the ways in which people gain through the social links they develop by volunteering. Please tick the box that summarises how much the following have increased or decreased for you.

	Increased greatly	Increased	Stayed the same	Decreased	Decreased greatly	Not relevant
Access to new contacts and networks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sense of trust in others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participation in local activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Recommendation

* Would you recommend volunteering at Richard House to someone else?

Yes

No

Recommendation

You answered Yes, you would recommend volunteering to someone else. What are the main benefits to volunteering at Richard House?

Write your answer in the box here.

Recommendation

You answered No, you would not recommend volunteering at Richard House to other people. What are the main drawbacks about volunteering at Richard House?

Write your answer in the box here.

Anything Else

Is there anything else that you would like to say about the volunteering you've been doing, or the effects it has had on you?

Write your answers in the box here:

Personal Details

This survey is anonymous. You do not have to fill in the following questions if you do not wish to, however it will help to know about our volunteers and ensure that we are reflecting the diverse culture of East London.

Volunteer Impact Survey

What is your gender?

Male

Female

What age range are you in?

16-17

35-44

65-7

18-24

45-54

75 and over

25-34

55-64

What is your employment status?

Student

Job Seeker

Full Time Employment

Retired

Part Time Employment

Other (please specify)

Your Health

Please select the options that best describe your current health.

Yes

No

Do you consider yourself to have a long-term health problem?

Are you registered disabled?

Are you disabled but not registered?

Any comments

How would you describe your ethnic origin?

Please select the choice that best describes your ethnic origin.

White British

White and Asian

Caribbean

White Irish

Any other Mixed background

African

Any other White background

Indian

Any other Black background

White and Black Caribbean

Pakistani

Chinese

White and Black African

Any other Asian background

Any other background (please specify)