

Q1 Are you sufficiently aware of the Scottish Government support available and the eligibility criteria?

Answered: 13 Skipped: 1

#	RESPONSES	DATE
1	Aware of support. Eligibility criteria keeps changing and is unclear at times	5/13/2020 2:46 PM
2	yes	5/13/2020 12:22 PM
3	Reasonably	5/13/2020 11:55 AM
4	Yes	5/13/2020 11:23 AM
5	Yes	5/13/2020 10:59 AM
6	More or less, but it is hard to keep up with volume of funds and the constant changes	5/13/2020 10:44 AM
7	Yes I think so. I check alerts and websites regularly.	5/6/2020 11:11 AM
8	Yes	5/6/2020 10:08 AM
9	Yes	5/5/2020 9:38 PM
10	yes I think so	5/5/2020 9:29 AM
11	Not 100 percent sure	5/4/2020 11:02 PM
12	yes	5/4/2020 4:47 PM
13	yes	5/4/2020 2:33 PM

Q2 In your opinion, do the application process and eligibility criteria favour or disadvantage any particular type of organisation?

Answered: 13 Skipped: 1

#	RESPONSES	DATE
1	Disadvantages well-managed charities who have adopted 6-12 months reserves policies. Turned down for resilience funding as sufficient reserves available to past July, but now planning contingency to wind-up charity in Summer and dismiss staff.	5/13/2020 2:46 PM
2	no	5/13/2020 12:22 PM
3	Not sure, I hope not	5/13/2020 11:55 AM
4	We were disadvantaged for having a reserve	5/13/2020 11:23 AM
5	We feel disadvantaged by the fact we still hold (hard-won) reserves that are keeping us viable for now, but will likely run out just as we need to rebuild our services, and before we can start to generated lost income.	5/13/2020 10:59 AM
6	Clearly there is a focus on securing vulnerable groups. However it disadvantages organisations who are more robust - eg community that is closed and has no income but has more than three months reserves	5/13/2020 10:44 AM
7	Yes, eligibility is for organisations doing front line, e.g. delivering food, which is a priority, other small organisations have families who have disabilities and their own additional difficulties and need someone to speak to.	5/11/2020 8:16 AM
8	Those with health reserves which is understandable to an extent.	5/6/2020 11:11 AM
9	Yes - Social Enterprises: they are falling in between traditional charities and private businesses. Also charities are being excluded from the Business Support funding, as they do not meet the (too strict) rates relief test (ie. "charity relief" is excluded).	5/6/2020 10:08 AM
10	No	5/5/2020 9:38 PM
11	it seemed simple enough to us	5/5/2020 9:29 AM
12	From what I know it appears to work fine	5/4/2020 11:02 PM
13	We had lots of follow up questions via telephone call asking for information in detail not prompted in application.	5/4/2020 2:33 PM

Q3 If you have had your TSRF application rejected, can you provide examples of the reasons given?

Answered: 13 Skipped: 1

#	RESPONSES	DATE
1	After careful consideration, I am sorry to inform you that unfortunately your application has not been successful. The reason for this decision is your organisation is able to cover its costs for 5 - 6 months. As an emergency fund we have to prioritise those organisations in immediate need of support.	5/13/2020 2:46 PM
2	n/a	5/13/2020 12:22 PM
3	N/A	5/13/2020 11:55 AM
4	other applicants demonstrated a more urgent need for financial assistance	5/13/2020 11:23 AM
5	Current unrestricted reserves or cashflow are too high.	5/13/2020 10:59 AM
6	Misunderstanding about legal structure	5/13/2020 10:44 AM
7	Decided not to apply as not involved in direct COVID19 work	5/11/2020 8:16 AM
8	Level of reserves	5/6/2020 11:11 AM
9	They said that it was because we had modified our service as a result of Covid-19 - this was not correct but there was no recourse or dialogue opportunity available.	5/6/2020 10:08 AM
10	n/a	5/5/2020 9:38 PM
11	ours was granted	5/5/2020 9:29 AM
12	None rejected	5/4/2020 11:02 PM
13	We were awarded less than we applied for with no reason provided	5/4/2020 2:33 PM

Q4 Do you think the Fund is sufficient? If not, what do you think is required from the Scottish Government?

Answered: 13 Skipped: 1

#	RESPONSES	DATE
1	Fund is insufficient. It does not consider the position of prudent charities who hold reserves but will see these exhausted by the Summer	5/13/2020 2:46 PM
2	yes	5/13/2020 12:22 PM
3	This will require long term input - many issues will take months to come to the surface so sustained support is needed for the years ahead.	5/13/2020 11:55 AM
4	Hard to say, it is a balance	5/13/2020 11:23 AM
5	Hoping it was a life-line for services about to fail. But think it was more a reprieve for services already undermined by cuts in third sector investment.	5/13/2020 10:59 AM
6	Probably not but vital thing is not so much amount but that it should last at least a year rather than spend in 3 months	5/13/2020 10:44 AM
7	In near future most funding will be directed to support families disadvantaged by COVID19 (as should be) but where will the funding come from for other organisations to be sustained if funding dries up?	5/11/2020 8:16 AM
8	Probably a further round as the impact of Covid-19 and how charities are responding / changing their service delivery is still being understood	5/6/2020 11:11 AM
9	No. We need sufficient funding to save essential social enterprises, so that they are there when lockdown eases, ie. out of school care and childcare. Current funds are overwhelmed and almost impossible to get for most. The Pivotal Enterprise Resilience Fund closing after 4 days (3 of which were a holiday weekend!) is so frustrating!	5/6/2020 10:08 AM
10	I think it was sufficient and very welcomed in the sector. My concern was that some organisations applied and were successful who could have benefitted from other funds released later	5/5/2020 9:38 PM
11	we were very grateful for getting enough to do what we asked for.	5/5/2020 9:29 AM
12	Not sure as we are living in unprecedented times	5/4/2020 11:02 PM
13	No. Funding supporting core costs to maintain services is more difficult to come by as funding programmes have been paused due to covid. Without access to funds for core costs we will not be operating to deal with the covid crisis.	5/4/2020 2:33 PM

Q5 Has there been an increase in demand for the services of your organisation over recent months and if so, what services are more in demand?

Answered: 14 Skipped: 0

#	RESPONSES	DATE
1	Increase in community cohesion support due to isolation as a rare genetic disorder charity. More information and support requests from clinical and care practitioners on managing and engaging with those who have the syndrome	5/13/2020 2:46 PM
2	More demand on food shop	5/13/2020 12:22 PM
3	Counselling - people dealing with anxiety and trauma are looking for support	5/13/2020 11:55 AM
4	Not so far but we anticipate a huge demand as we work outdoors in small groups and this will complement back to school	5/13/2020 11:23 AM
5	We are receiving more direct requests to provide supportive activity for young people who are struggling with family, accommodation, behavioral and emotional difficulties.	5/13/2020 10:59 AM
6	yes, advice	5/13/2020 10:44 AM
7	There has not been an increase as everyone has to stay at home and children with ASN and disabilities have had to adapt to change in their routines but big problem will be when they have to return to school and this new normal changes their routines again. Many families reporting their children are much calmer during this period of being at home.	5/11/2020 8:16 AM
8	No it has dramatically reduced. The challenge is being able to support those we normally support in a different way.	5/6/2020 11:11 AM
9	No, childcare needs have slowed to a trickle, which is the problem, as overheads remain.	5/6/2020 10:08 AM
10	Yes, referrals for baby essentials.	5/5/2020 9:38 PM
11	we have had a slight increase in numbers attending our meetings on zoom every week.	5/5/2020 9:29 AM
12	Demand for food	5/4/2020 11:02 PM
13	yes online activity	5/4/2020 4:47 PM
14	Increase. Befriending phone calls, door step visits to deliver food and household essentials. Demand for Health and Wellbeing activity packs. Hardship support for fuel and phone top ups. Activities for children in homes living in poverty. Technology support to keep in contact.	5/4/2020 2:33 PM

Q6 Have you had any successful collaborations between your organisation and any other third sector organisations or groups?

Answered: 14 Skipped: 0

#	RESPONSES	DATE
1	Peer to Peer support through ACOSVO, Genetic Alliance UK and SCVO. No practical collaborations.	5/13/2020 2:46 PM
2	yes	5/13/2020 12:22 PM
3	Yes - town wide various organisations and volunteers are working together practically in Linlithgow under the name 'Linlithgow Coronavirus Support'. We hope this will continue.	5/13/2020 11:55 AM
4	Only information sharing	5/13/2020 11:23 AM
5	We are in close contact with third sector partners, but no collaborative work as yet. Plans but no funding as yet.	5/13/2020 10:59 AM
6	yes	5/13/2020 10:44 AM
7	In the process of looking at providing Quiz night for our families provided by another organisation who has already been doing this.	5/11/2020 8:16 AM
8	Yes - quite a few - we are partnering with different groups to help deliver food and meals.	5/6/2020 11:11 AM
9	Yes, there is lots of organisations pulling together, including charities, enterprises and Council departments. Sad to see a few people still being territorial though.	5/6/2020 10:08 AM
10	Yes, working with third sector organisations and also public sector and private businesses.	5/5/2020 9:38 PM
11	not recently	5/5/2020 9:29 AM
12	Yes	5/4/2020 11:02 PM
13	not yet but hoping too	5/4/2020 4:47 PM
14	Yes for food deliveries and activity items for school children.	5/4/2020 2:33 PM