

## summary findings

These are the main issues you said the community are facing

### Main issues



Increased household bills

56.2%

Mental health issues

45.8%

Loneliness

38.6%

Reduced income

34%

WIFI, skills, data, devices

18.3%

Childcare issues

15.7%

Bereavement

15.7%

## Key themes of the:

issues, fears and challenges that have affected households

issues, fears and challenges



**Isolation:** not seeing family, being a key worker, no support, increase mental health issues, loneliness,

**Home learning:** challenging, hard to keep YP engaged, juggling, different levels of learning, kids with additional needs,

**Employment issues:** stress about job stability, lack of clear guidelines, 2 redundancies and giving birth, reduced income

**Stress, anxiety, fear:** no family near, severe illness, coping with crowds & being physically close to people, fear of the virus

**Support:** for the very vulnerable, cancelled NHS appointments, community fridge, mental health, maternity support

**Routines:** impact on son with autism, being a key worker, balancing the day, organising the day with children, & work

**Wi-Fi, connectivity/resources/skills:** Wi-Fi accessibility, having to shop on line

**Guidance:** following guidelines, understanding the guidelines, worrying about the spread

**Household costs:** increased heating costs, increase food bills, with less money coming in the house, mounting bills,

**Health related matters:** increased waiting lists, dementia support, support with long COVID-19, depression worse,

## Key themes of the:

What the community said would make things better for individuals, family, neighbours and community

What could make things better?



**Support needed:** access to cheaper food, support groups for children, online support groups and activities

**Support with benefit/money worries:** never accessed benefits, manage our reduced finances, help?

**Better WIFI/IT resources:** wifi accessibility, skills to use the internet, support with learning, the right equipment for support

**Community kindness/support/family time/community:** friendliness, helping, volunteering,

**Clean streets/open spaces:** walking, improvements to the area, fixing the paths,

**organisations:** the support offered,

**Vaccines/guidelines:** nationwide lockdown, vaccine roll out, following the guide lines, supermarkets enforcing rules

**Home learning:** support for kids, support for parents to support kids, no It equipment, its taking up too much time

**Employability support:** government support, extra support for home workers, many have had no support

## Key themes of:

Positives that have come out of this experience

Has there been any Positives?



**Organisations/services/business support:** meals for 50+, training on social networks, info on WLC social media site

**Learning/hobbies/activities:** on line groups, started/re-found drawing, painting, baking, learning to accept help

**Pace of life/work life balance:** having time with family, bale to relax, life slowing down, time to relax, family closer

**Community/family/relationships:** helping out, neighbours, kindness in community, community spirit, chatting

**Nature, open space, walking:** enjoying fresh air and wildlife, reconnecting with nature, finding new walks, exploring!

**No positive effect:** skint, spoilt retirement, feel I don't belong, stress, I've broken down several times

# Environmental

open spaces,  
gardening,  
growing,  
environement

outcome

priority area

Actions

who is  
involved by when

rubbish in  
the streets

Community litter picks

planning now agreed with some cavates  
mainenece lease now in place

lead: LNN  
& Teresa

flytipping

dog fouling

gardening

community garden & growing

planning now agreed with some cavates  
mainenece lease now in place

lead: CC

growing

parks,  
streets and  
open  
spaces

safety - lighting, signage

recording broken lighting in and around Ladywell with WLC lighting

lead:  
Teresa &  
Paula

parks & open spaces

# Anti poverty

outcome	priority area	Actions	who is involved by when
<p>individuals and families feel supported to maximise their income</p>	<p>access to affordable food</p> <p>access to information advice and support</p>	<p>community fridge development/support</p> <p>see wifi/device action plan information not coming inot the community Foodbank changed delivery options - how do we get this info out locally how do we get this info re benefits advice shop advice shop used to be in Ladywell - try and persue this</p> <p>CAB help with uitlites, budgeting</p> <p>where do we go to get this information??? leaflets/ outside community notice board/at the Ferns area/ information leaflet - Barbara for community fridge/FB - Barbar a and advice shop and AH info to teh FB page - Ann, Tracey and Linda - linking the pages Changeworks sessions - Barbara - re fuel vouchers day time and evening sessions</p>	<p>L baptisty -church lead</p>

WIFI connectivity,  
skills devices

# DIGITAL

outcome	priority area	Actions	who is involved	by when
<p>individuals and families have access to skills, software, tools and can afford to participate in online supports for work, learning, social and information</p>	<p>access to WIFI suitable devices skills</p>	<p><b>digital inclusion sub group set up &amp; meet</b></p> <p>key themes around affordability            *access to appropriate devices            *reliable WIFI            *skills and confidence            *device issues</p> <p><b>Connecting scotland fund awarded</b></p> <p>10 devices and MIFI for families            6 devices and MIFI for 60+ or Disabled</p> <p><b>learning hub</b></p> <p>inveralmond CHS as presenting centre for accredited learning sessions on fixing IT devices            adult learning support</p> <p><b>digital champions</b></p> <p>inveralmond CHScommunity cahmions            community champions from wider communitty            drop in coffee morning session with pupil digital champions</p>		<p>feb 2021</p>

# Employability

outcome	priority area	Actions	who is involved	by when
<p>individuals and families feel supported with their employment</p>	<p>Jobs - vacancies</p> <p>employability skills</p> <p>pre employability skills</p>	<p>A2E vacancies promoted weekly through the reg networks shared through social media through emailing lists within organisations community councils, CEC association</p> <p>A2E leaflets on supports - Lesley</p> <p>see volunteering opportunities :                      *digital champions                      *Community garden                      *litterpicking                      *community fridge                      *mask making                      *Knitting                      * fundraising</p> <p>what other opportunities are there just now for volunteering or picking up skills within the local community?</p>		





# Health & wellbeing

outcome	priority area	Actions	who is involved	by when
	employability	vacancies, employability skills, pre employability skills action plan		
	anti poverty	community fridge, WIFI and digital , access to information action plans		
	environmental	commuity garden, green gym ???		
	building community capacity	see volunteering opportunities - #cleaners streets and open spaces, volunteering, pre employability, community capacity building, intergenerational,  increasing members on CC, Reg and other local organistions/groups		

# OTHER

outcome	priority area	Actions	who is involved by when
	securing resources/ funding and support to enable the priority areas to	<p><b>securing Funding</b></p> <p>connecting scotland fund - #digital connectivity/anti poverty Bonus ball - #anti poverty Town centre Fund - #community garden, skills, volunteering, growing,</p> <p><b>securing resources</b></p> <p>litterpicking equipment - #cleaners streets and open spaces, volunteering, pre employability, community capacity building, intergenerational, Bins, IT equipment</p>	







