**ILLEGAL MONEY LENDING LINKS & CONTACT DETAILS**

* Advice shop webpage: <https://www.westlothian.gov.uk/adviceshop>
* Illegal Money Lending webpage: <https://www.westlothian.gov.uk/article/65726/Illegal-Money-Lending>
* Money and Debt Advice webpage: <https://www.westlothian.gov.uk/article/65726/Illegal-Money-Lending>
* Budgeting tool link: <https://budgetnew.entitledto.co.uk/westlothian>
* Benefit calculator: <https://westlothian.entitledto.co.uk/home/start>
* Referral Process

*When making a referral it should be clearly marked ‘Illegal money lending’*

* FORT: <https://www.youtube.com/watch?v=Iq-pqF71CS0>
* Online referral: <https://www.westlothian.gov.uk/advice-shop-referral>
* Email: advice.shop@westlothian.gov.uk
* Phone: 01506 283000 option 3
* Referral Form (word version) – see below
* Report any suspicious money lending activity

Phone**:** 0800 074 0878

Text**:** 'loan shark' and the details to: 07741701325

Email**:** stopillegallending@cosla.gov.uk

Online**:** Report via Illegal Money Lending Unit website

Crimestopper: 0800 555 111

**Reporting an illegal money lender can be made to the advice shop 01506 283000, we are happy to pass the details onto to the relevant parties, as we are aware that some people may be more comfortable reporting to us rather than going straight to trading standards or the crime stoppers.**

*WEST LOTHIAN COUNCIL CORPORATE ADVICE TEAM*

**Illegal Money Lending referral**

|  |  |
| --- | --- |
| Referral from: | DATE:  |

CLIENT DETAILS

|  |  |
| --- | --- |
| Name:  | Partner’s Name: |
| NINO:  | NINO  |
| Date of Birth:  | Date of Birth  |
| Address (including postcode)  |
| Tel No:  | Email: |
| Owner Occupier: | Tenant:  |

DEPENDENT CHILDREN: **YES/NO**

NON-DEPENDENTS: **YES/NO**

Reason for referral:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
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**CUSTOMER CONSENT:**

Verbal consent has been sought from client for this referral: **Yes/No**

All referrals and outcomes are logged to Advice Pro

Please email your completed referral to the West Lothian Advice Shop

Adviceshop@westlothian.gov.uk